



Summary of Vision 2020 Recommendations

GENERAL RECOMMENDATIONS: From Vision 2020 Symposia

- **Planning** the meetings and **connecting** to the community partners is as important as the visits
- **Essential to follow-up** on the recommendations from the symposium
- **Do our homework** and enter the community to **listen, learn, and identify** how we can partner
- Tie back to the **evaluation responses and breakout** recommendations
- Develop a **core team** that goes on all visits, and add others as indicated by the interests, needs, and collaboration history with the community being visited
- **Be humble, don't suggest or promise what you can't deliver, become part of the community**, don't repeat the mistakes of the past in how the University engages in community
- Create a **permanent presence in communities** (i.e. the Health Extension model)
- **Communities need to identify** which HSC professionals they'd like to work with in the establishment of a local "hub"
- **Evaluators, epidemiologists**, and others who can assist with community needs assessment could be just as helpful in some communities as medical providers

TAOS: has a strong emerging academic-extension "hub" of UNM HSC, and the meetings there focused on fortifying existing partnerships with the UNM-Taos branch campus and Holy Cross Hospital. Some areas for future collaboration that were identified included:

- Support the development of a Health Sciences Campus with UNM-Taos and Holy Cross Hospital
- Further develop the HERO role in Taos as a model for the state
- Strengthen existing and develop new education programs at UNM-Taos through distance education
- Further integrate and support telehealth and telemedicine
- Smooth out the referral and transfer process between Holy Cross Hospital and UNMH
- Strengthen local pipeline and training opportunities such as continuing education
- Implement Mental Health First Aid trainings and develop psychiatric emergency support
- Create a formal relationship between the UNM HSC and Taos clinicians

FARMINGTON: San Juan Regional Medical Center hosted the HSC Leadership in a large meeting in Farmington with representatives from Presbyterian Medical Services, San Juan College, County Commission and State Legislature. At this meeting, several topics were addressed, including to:

- Improve discharge planning
- Increase access to adolescent psychiatry services
- Investigate potential uses of telehealth for neurology cases and transfers
- Address Behavioral Health research needs and Implement Mental Health First Aid training
- Create a streamlined academic transfer process for students from SJC to UNM programs
- Share strategies for developing Patient Centered Medical Homes
- Expand capacity for Health Information Technology (HIT) and Health Information Exchange (HIE)

SILVER CITY: the HSC leadership met with Hidalgo Medical Services, the Wellness Coalition, the Local

Health Council, Gila Regional Medical Center, and Western New Mexico University. Key items discussed were:

- Develop a statewide model for Medicaid patients, incorporating care coordination
- Improve communication and processes for referrals and transfers between clinical sites
- Establish mechanisms for dual enrollment and academic credit for AmeriCorps members
- Increase connections of lead innovators to UNM HSC researchers and evaluators
- Provide greater access to UNM HSC Medical Library for local health professionals
- Coordinate and connect to workforce development and continuing education
- Strengthen pipeline for Native American students into behavioral health careers
- Partner on grant proposal writing
- Support with neurology consultations
- Strengthen behavioral health and telehealth/telemedicine relationships

LAS CRUCES: provided the opportunity for HSC leadership to meet with the senior team at Memorial Medical Center and with leadership from New Mexico State University's Department Health and Social Services and Cooperative Extension Service. Multiple opportunities were identified for continued partnership:

- Collaborate on grant support
- Explore opportunities to keep students local for longer so more likely to return
- Train and retain physicians locally
- Create virtual collaboration for research programs and clinical service programs through telehealth
- Strengthen southern Family Medicine Residency with opportunities for CME and Grand Rounds
- Build epidemiology capacity at the hospital
- Implement strategies to Help primary care practices towards Patient Centered Medical Homes
- Support with credentialing and privileging, faculty exchange, and more medical student exposures to local communities

LEA COUNTY: the HSC met with Lea Regional Hospital, Nor Lea Medical Center, Maddox Foundation, New Mexico Junior College, and the African American Leadership in the county. Some of the recommendations are summarized below.

- How we partner with communities
 - i. Start with the needs of the community
 - a. Help coordinate and navigate UNM HSC complex programs
 - ii. Develop new, community responsive programs
- Academic relationships
 - i. Adjunct appointments
 - ii. Designate hospitals as academic affiliates
 - iii. Access to research and grant-writing support
 - iv. Free or less expensive CME
 - v. Access to HSLIC decision-support
- Practice relationships
 - i. Access to Power Chart on referred patients
 - ii. Help recruit physicians, other providers
 - iii. Help local pipeline and "growing their own" providers
 - iv. Help finding specialist appointments, hospital beds